

Privacy Policy

At Christian Clearing House, we are committed to protecting the privacy and personal information of our website visitors, supporters, and donors. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or make a donation through platforms like Network for Good, PayPal, and SwipeSimple, or engage with us on social media platforms such as Facebook. By using our website, you agree to the terms of this Privacy Policy. Individuals who sign up to receive CCH's e-communications voluntarily provide us with contact information (such as name and e-mail address) that we may use for specific, limited purposes. You may always "opt out," either now or at any time in the future, if you do not wish to receive our messages.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** When you make a donation, sign up for our newsletter, or engage with us on social media, we may ask for your name, email address, postal address, phone number, and payment information. CCH may use your personal information to provide you with personalized service; to communicate via e-mail with you; to answer your requests; to process your donation; etc. You may choose to opt out at any time, which will cease all electronic communications from us. We may also use your information to track visits to our website. This lets us see which of our features are the most popular so we can better serve our users' needs.
- **Non-Personal Information:** We may automatically collect non-personal information, such as browser type, IP address, and website usage data, for statistical metrics used to track website visitor traffic and to help improve our website's functionality and user experience.

2. How We Use Your Information

CCH uses "cookie" messages to automatically help provide better services. They remind us who you are and your preferences for our website based on what you've done and told us before. The "cookie" is placed in your computer and is read when you come back to our website. Cookies let us take you to the information and features you're particularly interested in. They also let us track your usage of www.cchsupport.org, so we know which parts of our sites are most popular. You can reject cookies or cancel them by instructing your Web browser accordingly.

The information we collect is used for the following purposes:

- **Donation Processing:** To process your donations securely, we use third-party providers including Network for Good, PayPal, and SwipeSimple. Please review their privacy policies for details on how they handle your information.
- **Communication:** To send you receipts, acknowledgments, and updates on our programs, events, and fundraising activities.
- **Social Media Engagement:** We may use your engagement data from platforms like Facebook to interact with and understand our supporters better.
- **Website Improvement:** To analyze website traffic and user behavior to enhance user experience.
- **Compliance:** To comply with legal obligations and protect our rights and those of our donors.

3. Information Sharing and Disclosure

We will not sell, rent, or share your personal information with third parties, except in the following cases:

- **Service Providers:** We may share information with trusted service providers, including Network for Good, PayPal, SwipeSimple, and Facebook, to process donations, manage our website, facilitate communication, and enhance engagement. These providers are required to keep your information confidential.
- **Legal Compliance:** We may disclose information if required by law or in response to valid requests by public authorities.

4. Security of Your Information

Committed to safeguarding the privacy of our donors, Christian Clearing House is dedicated to ensuring your personal information is handled with care and confidentiality. We take administrative, technical, and physical safeguards to protect against unauthorized access, disclosure, alteration, or destruction of your data. We provide donors with clear options regarding the sharing of their personal information:

1. **Annual Communication** - At least once annually, in written appeals or other communications, we offer an option for donors to indicate if they prefer their name and contact information not be shared outside the organization.
 2. **Website Preferences** - Visitors to our website can access our privacy policy which outlines their rights regarding personal information and provides an opportunity to opt out of sharing their information outside our organization.
- **Information Access and Management** - Information we collect, such as contact details, donation amounts, and any preferences shared by you is used solely for our mission-related activities, donor recognition (when permitted), and communication purposes. Donors may review or update the personal information

we have on file as well as manage their preferences at any time. To make a request, contact us at 419-422-2222.

- **Opt-Out Preferences** - If you prefer that your personal information not be shared outside Christian Clearing House, you may notify us by selecting the opt-out option in our written or online communication materials or by contacting us directly.
- **Security Measures** - We have several security measures in place to protect personal information. Physical security measures including locked offices and cabinets, as well as limited staff access and password protection for donor information, have been enforced. We also have encryption technologies, secure servers, and restricted access to donor data. In the event of a data breach resulting in the unauthorized release or access of personal information, Christian Clearing House will promptly notify affected individuals, take immediate steps to secure the data, investigate the breach, and implement measures to prevent future incidents, in compliance with applicable laws and regulations.

5. Third-Party Links

Our website may contain links to third-party websites, including donation platforms like Network for Good, PayPal, and SwipeSimple, as well as social media sites like Facebook. This Privacy Policy does not apply to those websites, and we encourage you to review the privacy policies of any third-party sites you visit.

<https://www.paypal.com/us/legalhub/privacy-full>

https://www.networkforgood.org/npo/help/privacy_full.aspx

<https://home.swipesimple.com/legals/privacy-policy>

<https://www.facebook.com/privacy/policy>

6. Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have collected personal information from a child under 13, we will promptly delete such information from our records.

7. Your Rights

Depending on your jurisdiction, you may have the right to request access to the personal information we hold about you, request correction or deletion of your personal information, and object to or restrict certain processing of your data. To exercise these rights, please contact us using the information provided below.

8. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page, and the "Last Updated" date will be revised accordingly. We encourage you to review this Privacy Policy whenever you visit our website to stay informed about our data practices. We also maintain the option to modify this privacy at any time by electronic notice posted on our website. Your continued use of our website after the date that such notices are posted will be deemed to be your agreement to the changed terms.

9. Contact Us

If you have questions about this Privacy Policy or our data practices, please contact us at:

Christian Clearing House
419-422-2222

Last Updated: 1/2025